

NEWSLETTER SUMMER 2025

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Minor Ailments Scheme

The Minor Ailment Scheme allows you easier access to the same advice, treatment and medicines from your pharmacist as you would get from your GP. You can contact the surgery and request a referral. We will try to send you to the pharmacy nearest to your preferred pharmacy. For more information please click the link below

[Minor Ailment Scheme :: Black Country ICB](#)

Patient Participation Group— PPG

A Patient Participation Group (PPG) is a group of patients, carers, and GP practice staff who come together to discuss and improve the services provided by a GP practice. We are in the process of restarting the group and would love to have a diverse membership of patients. If this is something that you think that you would like to contribute to please call the surgery and speak to Rachel or Freya. Alternatively you could email your interest to - BCICB.croftppg@nhs.net

House Keeping

- Prescriptions take 48 working hours to complete. If you email after 5pm on a Friday your order will not be viewed until the Monday morning
- If you have received a text message regarding a Covid Jab you can pop into Brutons or Acorn Pharmacies, alternatively you can ring 119 to find a local stockist.
- Should you or your relative require an interpreter please ask reception when booking your appointment.
- There have been 386 missed appointments since January. This equates to 64 hours of GP and Nursing time. If you cannot make your appointment please cancel so that we can offer it to someone else

Community Urgent Eye Care Scheme (CUES)

The CUES service is a free NHS service for anyone experiencing emergency eye care problems such as

- **red painful swollen eye or eyelids**
- **recently occurring flashes and floaters**
- **recent and sudden loss of vision**
- **a foreign body in the eye.**

If you ring for an emergency appointment for an eye problem you may be signposted to a local participating optician who have specialist equipment to check the eyes

CROFT
SURGERY

